

PRIVACY POLICY – CRYPTO TRACK, LLC

Updated: June 23, 2023

Crypto Track, LLC, a Texas limited liability company, with offices at 5550 Granite Parkway, Suite 275, Plano, Texas 75024 (“Crypto Track”), and its Affiliates (as defined herein) (collectively “Crypto Track” or “We”) know that our clients (“You” or “Your”) care about how Your information is collected, used, and shared, and We take Your privacy seriously. Please read this Privacy Policy (“Privacy Policy”) to learn how We collect, use, disclose, store, and otherwise process personal information through our Website, <https://cryptotrackpro.us> (“Website”), and Crypto Track’s products and services.

“Affiliates” means any entity that directly or indirectly controls, is controlled by, or is under common control with another entity, where “control” means possessing, directly or indirectly, the power to direct or cause the direction of management, policies, and operations of such entity, whether through ownership of voting securities, by contract, or otherwise.

This Privacy Policy applies when You interact with Crypto Track through our Website or anywhere that Website is linked. This Privacy Policy does not apply to non-Crypto Track websites, mobile applications, or services that may link to our Website. Please review the separate privacy policies on those websites and/or applications directly to understand their privacy practices.

We may make changes to this Privacy Policy from time to time. The date at the top of this page indicates when this Privacy Policy was last revised and effective. We may also notify You in other ways about the collection, use, and disclosure of Your information described in this Privacy Policy.

1. Information We Collect

1.1 Information You Provide Crypto Track

Through Your use of our Website and acceptance of Terms of Use, We collect the following information from You:

Contact information including telephone numbers and e-mail address;

Agency information related to Your employment as a law enforcement officer;

Login credentials, such as username and password;

Billing information, as applicable;

The following information You provide directly when initiating a tracking request: Name, Agency, Email Address, Phone Number, Cryptocurrency Address, Transaction Hash (If available);

The following information You provide through interaction with the Website: the name of the domain from which You access the Internet; the date and time of Your visit; the pages you visit on the Website; and Your internet protocol (IP) address;

Information You provide during a telephone call for support, which may include IP addresses;

If you contact Crypto Track, We may keep a record of that correspondence and any contact information provided therein.

Any other information You voluntarily submit to Crypto Track, including information about other people. To the extent that you provide us with information about other people, You must obtain their consent to do so.

1.2 Information We Collect From Other Sources

In the course of our business, Crypto Track collects the following types of information from third-party sources: Cryptocurrency transaction history to include sender, receiver and amount of each transaction; Address balances which reflects the total amount of cryptocurrency held by that address; exchange address attribution; sanctioned addresses by the Office of Foreign Asset Control, and addresses affiliated with documented cryptocurrency scams.

1.3 Information We Collect Automatically

When You interact with the Website, We collect the following information about You automatically:

Analytics about Your interaction with the Website, including traffic date, location data, weblogs and other communications data, the resources that You access, and how You reached our Website.

Details regarding the device(s) You use to access the Website, including, but not limited to, Your IP address, operating system, and browser type.

2. How We Use Your Information

We may use the information We collect about You for the following purposes:

To provide services to You, including to take steps to enter into a Service Agreement, process payments, send service communications, provide

maintenance and support, professional services, and/or access to subscription services, and conduct general business operations such as accounting, recordkeeping, and audits.

To create data (analytics) that allows Crypto Track to improve and grow our business, including to understand how our services are being used, understand our customer base and purchasing trends, understand the effectiveness of our marketing, market our products, and develop new products and services.

To contact You with personalized marketing and advertising about our products and services.

Security and legal compliance, including to protect and secure Crypto Track's services, assets, network, and business operations, and to detect, investigate, and prevent activities that may violate Crypto Track's Terms of Use and other policies or be fraudulent and/or otherwise illegal.

To comply with legal process, such as warrants, subpoenas, court orders, and lawful regulatory or law enforcement requests and to comply with legal requirements regarding our services and Website.

And in ways according to Your consent.

3. How We Secure Your Information

We use a combination of physical, technical, and administrative safeguards to protect the information We collect. For example, We use:

Physical safeguards that include locked doors and file cabinets, controlled access to Crypto Track facilities and secure destruction of media containing personal information;

Technology safeguards that include monitoring of our systems and data centers, third-party penetration testing, firewalls and multi-factor authentication;

Organizational safeguards that include making efforts to ensure that only necessary people have access to personal information, and training to ensure our employees understand the importance and means by which they must protect personal information.

While we use these and other precautions to safeguard your information, we cannot guarantee the security of the networks, systems, servers, devices, and databases we operate or that are operated on behalf of Crypto Track.

4. How We Share Your Information

Crypto Track takes Your privacy seriously, and only shares Your information when required by law. We share data when We believe in good faith that We are lawfully authorized or required to do so to respond to lawful subpoenas, warrants, court orders, or other regulatory or law enforcement requests. At the sole discretion of Crypto Track, We may also use and share information that has been aggregated, compiled into summaries or statistics, or de-identified (that is, information that has been stripped of all unique identifiers so that it may not be linked to a particular person).

5. Retention Periods

We retain information for different periods of time depending on the nature of the information and our legal obligations. We will retain your personal information to fulfill the purposes for which it was collected, to comply with our business requirements and legal obligations, resolve disputes, protect our assets, and enforce our agreements. We may also retain archived copies of your personal information for a reasonable period of time in accordance with applicable law.

6. Children and Privacy

We do not have information specifically for children on our Website. The Children's Online Privacy Protection Act governs information gathered online from or about children under the age of 13. This site is not intended to solicit or collect information of any kind from children under age 13. If you believe that we have received information from a child under age 13, please contact us at info@cryptotrack.us.

7. Contact and Questions

If you have any privacy- or security-related questions or concerns, please contact us via e-mail at info@cryptotrack.us or write to us at:

Crypto Track, LLC
Attn: Privacy Matters
5550 Granite Parkway, Suite 275
Plano, Texas 75024

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